

# Indiana Intelligence Fusion Center

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## Privacy Policy Version 2.0

8/4/2010



The Indiana Intelligence Fusion Center Privacy Policy, Version 2.0, represents the privacy policy applicable to all IIFC operations and activities.



# INDIANA INTELLIGENCE FUSION CENTER PRIVACY POLICY

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## **A. PURPOSE**

1. The mission of the Indiana Intelligence Fusion Center (IIFC) is to collect, evaluate, analyze and disseminate information and intelligence data regarding criminal and terrorist activity in the State of Indiana while following Fair Information Practices to ensure the rights and privacy of individuals and organizations.
2. The information and intelligence data collected, evaluated, and analyzed will be disseminated by the IIFC to members of the law enforcement and public safety communities responsible for the prevention, mitigation, and response to crime and terrorism.
3. The IIFC recognizes the importance of ensuring the protection of individual constitutional rights, civil liberties, civil rights, and privacy interests throughout the intelligence process and designates the Deputy Director of Intelligence and Analysis of the IIFC to serve as the Privacy Officer.
4. The IIFC policy manual contains the standards the IIFC will adhere to for the collection, use, and security of intelligence and information, as well as accountability guidelines for the management of such intelligence or information.

## **B. POLICY APPLICABILITY AND LEGAL COMPLIANCE**

1. All IIFC personnel, participating agency personnel, personnel providing information technology services to the agency, private contractors, and other authorized users will comply with the IIFC's privacy policy concerning the information the agency/center collects, receives, maintains, archives, accesses, or discloses to agency/center personnel, governmental agencies (including Information Sharing Environment (ISE) participating agencies), and participating justice and public safety agencies, as well as to private contractors and the general public.
2. The IIFC will provide a printed copy of this policy to all IIFC and non-IIFC personnel who provide services to the IIFC and will require both a written acknowledgement of receipt of this policy and a written agreement to comply with this policy and the provisions it contains.
3. All IIFC personnel, participating agency personnel, personnel providing information technology services to the agency, private contractors, agencies that originate information, and other authorized users will comply with applicable laws protecting privacy, civil rights, and civil liberties, including, but not limited to those listed in Appendix B.
4. The IIFC has adopted internal operating policies that are in compliance with applicable laws protecting privacy, civil rights, and civil liberties, including, but not limited to those listed in Appendix B.

## **C. GOVERNANCE AND OVERSIGHT**

1. Primary responsibility for the operation of the IIFC, its justice systems, operations, and coordination of personnel; the receiving, seeking, retention, evaluation, information quality, analysis destruction, sharing, or disclosure of information; and the enforcement of this policy is assigned to the Executive Director of the IIFC.
2. The IIFC Executive Committee will approve the IIFC Privacy Policy, will provide oversight to the Policy, and will periodically review and update the Policy.
3. IIFC privacy compliance is guided by a trained Privacy Officer who is appointed by the Executive Director of the IIFC and who receives reports regarding alleged errors and violations of the provisions of this policy and who is the liaison for the ISE.
4. The Privacy Officer adheres to enforcement procedures outlined in Section N.3, Enforcement.
5. IIFC employees, contract employees and persons on assignment to the IIFC from other agencies are responsible for adhering to this policy. Failure to abide by this policy may result in disciplinary action up to and including dismissal.

## **D. DEFINITIONS**

The primary terms and definitions used in this privacy policy are set forth in Appendix A- Definitions

## **E. INFORMATION**

1. The IIFC will seek or retain information that:
  - Is based on a criminal predicate or possible threat to public safety; or
  - Is based on reasonable suspicion that an identifiable individual or organization has committed a criminal offense or is involved in or planning criminal (including terrorist) conduct or activity that presents a threat to any individual, the community, or the nation and that the information is relevant to the criminal (including terrorist) conduct or activity; or
  - Is relevant to the investigation and prosecution of suspected criminal (including terrorist) incidents; the resulting justice system response; the enforcement of sanctions, orders, or sentences; or the prevention of crime; or
  - Is useful in a crime analysis or in the administration of criminal justice and public safety (including topical searches); and
  - The source of the information is reliable and verifiable or limitations on the quality of the information are identified; and
  - The information was collected in a fair and lawful manner, with the knowledge and consent of the individual, if appropriate.
  - The IIFC may retain information that is based on a level of suspicion that is less than “reasonable suspicion,” such as tips and leads or suspicious activity report (SAR) information, subject to the policies and procedures specified in Section E.7.

2. The IIFC will not seek or retain, and information-originating agencies will agree not to submit, information about individuals or organizations solely on the basis of their religious, political, or social views or activities; their participation in a particular noncriminal organization or lawful event; or their races, ethnicities, citizenship, places of origin, ages, disabilities, genders, or sexual orientations.
3. The IIFC applies labels to agency-originated information (or ensures that the originating agency has applied labels) to indicate to the accessing authorized user that:
  - The information pertains to all individuals pursuant to IC 10-19-10-4, and
  - The information is subject to Federal and Indiana state laws restricting access, use, or disclosure, including, but not limited to, 18 USC 2721, et seq., IC 35-38-5-5, IC 4-1-10-1 et seq., IC 5-2-4-1, et seq., and IC 5-14-3-4.
4. The IIFC personnel will, upon receipt of information, assess the information to determine or review its nature, usability, and quality. Personnel will assign categories to the information (or ensure that the originating agency will assign categories to the information) to reflect the assessment, such as:
  - Whether the information consists of tips and leads data, suspicious activity reports, criminal history or intelligence information, case records, conditions of supervision, or case progress, etc.;
  - The nature of the source as it affects veracity (for example, anonymous tip, trained interviewer or investigator, public record, private sector);
  - The reliability of the source (for example, reliable, usually reliable, unreliable, unknown); and
  - The validity of the content (for example, confirmed, probable, doubtful, cannot be judged).
5. At the time a decision is made to retain information, it will be labeled (by record, data set, or system of records), to the maximum extent feasible, pursuant to applicable limitations on access and sensitivity of disclosure to:
  - Protect confidential sources and police undercover techniques and methods;
  - Not interfere with or compromise pending criminal investigations;
  - Protect an individual's right of privacy, civil rights, and civil liberties; and
  - Provide legally required protection based on the individual's status as a child, sexual abuse victim, resident of a substance abuse treatment program, resident of a mental health treatment program, or resident of a domestic abuse shelter.
6. The classification of existing information will be re-evaluated whenever:
  - New information is added that has an impact on access limitations or the sensitivity of disclosure of the information; or
  - There is a change in the use of the information affecting access or disclosure limitations; for example, the information becomes part of court proceedings for which there are different public access laws.
7. IIFC personnel are required to adhere to the following practices and procedures for the receipt, collection, assessment, storage, access, dissemination, retention, and security of tips and leads and suspicious activity report (SAR) information. IIFC personnel will:

- Prior to allowing access to or dissemination of the information, ensure that attempts to validate or refute the information have taken place and that the information has been assessed for sensitivity and confidence by subjecting it to an evaluation or screening process to determine its credibility and value and categorize the information as unsubstantiated or uncorroborated if attempts to validate or determine the reliability of the information have been unsuccessful. The IIFC will use a standard reporting format and data collection codes for SAR information.
  - Store the information using the same storage method used for data that rises to the level of reasonable suspicion and includes an audit and inspection process, supporting documentation, and labeling of the data to delineate it from other information.
  - Allow access to or disseminate the information using the same (or a more restrictive) access or dissemination standard that is used for data that rises to the level of reasonable suspicion (for example, “need-to-know” and “right-to-know” access or dissemination).
  - Regularly provide access to or disseminate the information in response to an interagency inquiry for law enforcement, homeland security, or public safety and analytical purposes or provide an assessment of the information to any agency, entity, individual, or the public when credible information indicates potential imminent danger to life or property.
  - Retain information long enough to work a tip or lead or SAR information to determine its credibility and value, assign a “disposition” label (for example, undetermined or unresolved, cleared or unfounded, or under active investigation) so that a subsequently authorized user knows that status and purpose for the retention and will retain the information based on the retention period associated with the disposition label.
  - Adhere to and follow the agency’s/center’s physical, administrative, and technical security measures that are in place for the protection and security of tips and leads information. Tips, leads, and SAR information will be secured in a system that is the same or similar to the system that secures data that rises to the level of reasonable suspicion.
8. The IIFC incorporates the gathering, processing, reporting, analyzing, and sharing of terrorism-related suspicious activities and incidents (SAR process) into existing processes and systems used to manage other crime-related information and criminal intelligence, thus leveraging existing policies and protocols utilized to protect the information, as well as constitutional rights, including personal privacy and other civil liberties, and civil rights.
  9. The IIFC will identify and review information that is originated by the IIFC prior to sharing that information in the ISE.
  10. The IIFC requires certain basic descriptive information to be entered and electronically associated with data (or content) for which there are special laws, rules, or policies regarding access, use, and disclosure. The types of information should include:
    - The name of the originating department, component, and subcomponent.

- The name of the agency's justice information system from which the information is disseminated.
  - The date the information was collected and, where feasible, the date its accuracy was last verified.
  - The title and contact information for the person to whom questions regarding the information should be directed.
11. The IIFC will attach (or ensure that the originating agency has attached) specific labels and descriptive metadata to information that will be used, accessed, or disseminated to clearly indicate any legal restrictions on information sharing based on information sensitivity or classification.
  12. The IIFC will keep a record of the source of all information retained by the agency.

## **F. ACQUIRING AND RECEIVING INFORMATION**

1. Information gathering (acquisition and access) and investigative techniques used by the IIFC and information-originating agencies are in compliance with and will adhere to applicable regulations and guidelines, including, but not limited to:
  - 28 CFR Part 23 regarding criminal intelligence information
  - Organization for Economic Co-operation and Development's (OECD) *Fair Information Practices* (under certain circumstances, there may be exceptions to the *Fair Information Practices*, based, for example, on authorities paralleling those provided in the federal Privacy Act; state, local, and tribal laws; or agency/center policy)
  - Applicable criminal intelligence guidelines established under the U.S. Department of Justice's (DOJ) *National Criminal Intelligence Sharing Plan* (NCISP)
  - Applicable constitutional provisions, IC 10-19-10-4, and any applicable administrative rules, as well as any other regulations that apply to multijurisdictional intelligence databases
2. The IIFC's SAR process provides for human review and vetting to ensure that information is both legally gathered and, where applicable, determined to have a potential terrorism nexus. Law enforcement officers and IIFC personnel will be trained to recognize those behaviors and incidents that are indicative of criminal activity related to terrorism.
3. The IIFC's SAR process includes safeguards to ensure, to the greatest degree possible, that only information regarding individuals involved in behaviors that have been determined to be consistent with criminal activities associated with terrorism will be documented and shared through the ISE. These safeguards are intended to ensure that information that could violate civil rights and civil liberties (e.g., race, culture, religion, or political associations) will not be intentionally or inadvertently gathered, documented, processed, and shared.
4. Information gathering and investigative techniques used by the IIFC will (and for originating agencies should) be the least intrusive means necessary in the particular circumstances to gather information it is authorized to seek or retain.



5. External agencies that access and share information with the IIFC are governed by the laws and rules governing those individual agencies, as well as by applicable federal and state laws.
6. The IIFC will contract only with commercial database entities that demonstrate that their methods for gathering personally identifiable information comply with applicable local, state, tribal, territorial, and federal laws, statutes, and regulations and that these methods are not based on misleading information collection practices.
7. The IIFC will not directly or indirectly receive, seek, accept, or retain information from:
  - An individual or nongovernmental entity who may or may not receive a fee or benefit for providing the information, except as expressly authorized by law or center policy; or
  - An individual or information provider that is legally prohibited from obtaining or disclosing the information.

## **G. INFORMATION QUALITY ASSURANCE**

1. The IIFC will make every reasonable effort to ensure that information sought or retained is derived from dependable and trustworthy sources of information; accurate; current; complete, including the relevant context in which it was sought or received and other related information; and merged with other information about the same individual or organization only when the applicable standard [Refer to Section I. Merging Records] has been met.
2. At the time of retention in the system, the information will be labeled regarding its level of quality (accurate, complete, current, verifiable, and reliable).
3. The IIFC investigates, in a timely manner, alleged errors and deficiencies (or refers them to the originating agency) and corrects, deletes, or refrains from using protected information found to be erroneous or deficient.
4. The labeling of retained information will be reevaluated when new information is gathered that has an impact on the confidence (validity and reliability) in previously retained information.
5. The IIFC will make every reasonable effort to ensure that information will be corrected, deleted from the system, or not used when the agency/center learns that the information is erroneous, misleading, obsolete, or otherwise unreliable; the source of the information did not have authority to gather the information or to provide the information to the agency; or the source used prohibited means to gather the information, except when the source did not act as an agent to a bona fide law enforcement officer.
6. Originating agencies external to the IIFC are responsible for the quality and accuracy of the data accessed by or provided to the IIFC. The IIFC will advise the appropriate contact person in the originating agency, in writing, if its data is alleged, suspected, or found to be inaccurate, incomplete, out of date, or unverifiable.

7. The IIFC will use written or documented electronic notification to inform recipient agencies when information previously provided to the recipient agency is deleted or changed by the IIFC. For example, when the information is determined to be erroneous, includes incorrectly merged information, is out of date, cannot be verified, or lacks adequate context such that the rights of the individual may be affected.

## **H. COLLATION AND ANALYSIS**

1. Information acquired or received by the IIFC or accessed from other sources will be analyzed only by qualified individuals who have successfully completed a background check and appropriate security clearance, if applicable, and have been selected, approved, and trained accordingly.
2. Information subject to collation and analysis is information as defined and identified in Section E, Information.
3. Information acquired or received by the IIFC or accessed from other sources is analyzed according to priorities and needs and will be analyzed only to:
  - Further crime prevention (including terrorism), enforcement, force deployment, or prosecution objectives and priorities established by the IIFC, and
  - Provide tactical and/or strategic intelligence on the existence, identification, and capability of individuals and organizations suspected of having engaged in or engaging in criminal (including terrorist) activities.

## **I. MERGING RECORDS**

1. The set of identifying information sufficient to allow merging will utilize reasonable steps to identify the subject and may include the name (full or partial) and, in most cases, one or more of the following: date of birth; law enforcement or corrections system identification number; individual identifiers, such as fingerprints, photographs, physical description, height, weight, eye and hair color, race, ethnicity, tattoos, or scars; social security number; driver's license number; or other biometrics, such as DNA, retinal scan, or facial recognition. The identifiers or characteristics that, when combined, could clearly establish that the information from multiple records is about the same organization may include the name, federal or state tax ID number, office address, and telephone number.
2. If the matching requirements are not fully met but there is an identified partial match, the information may be associated if accompanied by a clear statement that it has not been adequately established that the information relates to the same individual or organization.

## **J. SHARING AND DISCLOSURE**

1. Credentialed, role-based access criteria will be used, as appropriate, to control:
  - The information to which a particular group or class of users can have access based on the group or class;

- The information a class of users can add, change, delete, or print; and
  - To whom, individually, the information can be disclosed and under what circumstances.
2. The IIFC adheres to national standards for the suspicious activity reporting (SAR) process, including the use of a standard reporting format and commonly accepted data collection codes and a sharing process within the ISE that complies with the current version of the ISE-SAR Functional Standard.
  3. Access to or disclosure of records retained by the IIFC will be provided only to persons within other governmental agencies or private sector entities who are authorized to have access and only for legitimate law enforcement, public protection, public prosecution, public health, or justice purposes and only for the performance of official duties in accordance with law and procedures applicable to the agency for which the person is working. An audit trail will be kept of access by or dissemination of information to such persons.
  4. Agencies external to the IIFC may not disseminate IIFC information received from IIFC without approval from the originator of the information. This requirement does not apply to information that was already provided to or disclosed to, or independently acquired by, the IIFC without restrictions from its originating source and disseminated to agencies external to the IIFC by the IIFC. The external agencies may be required to obtain approval from the IIFC to disseminate the information received from the IIFC as needed.
  5. Records retained by the IIFC may be accessed or disseminated to those responsible for public protection, safety, or public health only for public protection, safety, or public health purposes and only in the performance of official duties in accordance with applicable laws and procedures. An audit trail will be kept of access by or dissemination of information to such persons.
  6. Information gathered and records retained by the IIFC may be accessed or disseminated for specific purposes upon request by persons authorized by law to have such access and only for those users and purposes specified in the law. An audit trail will be kept for a minimum of three (3) years of requests for access to information for specific purposes and of what information is disseminated to each person in response to the request.
  7. Information gathered and records retained by the IIFC may be accessed or disclosed to a member of the public only if the information is defined by law to be a public record or otherwise appropriate for release to further the IIFC mission and is not exempt from disclosure by law. Such information may be disclosed only in accordance with the laws of the State of Indiana for this type of information. An audit trail will be kept of all requests and of what information is disclosed to a member of the public.
  8. Information gathered and records retained by the IIFC will not be:
    - Sold, published, exchanged, or disclosed for commercial purposes;

- Disclosed or published without prior notice to the originating agency that such information is subject to re-disclosure or publication, unless disclosure is agreed to as part of the normal operations of the agency; or
  - Disseminated to persons not authorized to access or use the information.
9. There are several categories of records that will ordinarily not be provided to the public under the Indiana Access to Public Records Act:
- Records required to be kept confidential by law are exempted from disclosure requirements under IC 5-14-3-4.
  - Investigatory records of law enforcement agencies are exempted from disclosure requirements under IC 5-14-3-4 (b)(1). However, certain law enforcement records must be made available for inspection and copying under IC 5-14-3-5.
  - Criminal Intelligence Information: IC 5-2-4-6 declares criminal intelligence information as confidential. This exempts criminal intelligence information from the Indiana Access to Public Records Act (IC 5-14-3-4), unless access to the records is specifically required by a state or federal statute or is ordered by a court under the rules of discovery. Participating agencies providing data remain the owners of the data contributed and, as such, are responsible for granting access when required by applicable federal or state law or court order.
  - A record or part of a record the public disclosure of which would have a reasonable likelihood of threatening public safety by exposing a vulnerability to terrorist attack is exempted from disclosure requirements under IC 5-14-3-4(b)(19). This includes a record assembled, prepared, or maintained to prevent, mitigate, or respond to an act of terrorism or an act of agricultural terrorism, vulnerability assessments, risk planning documents, needs assessments, and threat assessments.
  - Protected federal, state, local, or tribal records, which may include records originated and controlled by another agency that cannot be shared without permission, unless they are required to be disclosed under the Indiana Access to Public Records Act.
  - Records in violation of an authorized nondisclosure agreement.
10. Subject only to the requirement of IIFC to comply with the Indiana Access to Public Records Act or other applicable law, the IIFC shall not confirm the existence or nonexistence of information to any person or agency that would not be eligible to receive the information itself.
- IIFC participating agencies providing data remain the owners of the data contributed to the IIFC. The IIFC may be required by statute, regulation, or mutual agreement, to use or disseminate the data in a particular manner. Members of the public can access individually identifiable information on themselves from the IIFC, as permissible by law, by making a request under the Indiana Access to Public Records Act or other law permitting access, or by making a request to the originating agency. Persons wishing to access data pertaining to themselves should communicate directly with the agency or entity that is the source of the data. Citizen inquiries to the IIFC about personal data are the responsibility of the IIFC Deputy Director of Intelligence and Analysis. The IIFC Deputy Director of Intelligence and Analysis will

notify the agency who is the owner or originator of the data of the request. The agency shall designate in writing to the IIFC which of those records, if any, the agency considers confidential information or otherwise excepted from disclosure under exceptions to the Indiana Access to Public Records Act set forth in IC 5-14-3-4. The IIFC shall promptly review the basis for the agency's claims, including claims of confidentiality under federal laws, and shall not disclose the records subject to the agency's claims if the IIFC concurs with the agency's claims. If the IIFC determines that its obligations under the Indiana Access to Public Records Act requires such disclosure, the IIFC shall promptly notify the agency of such determination and will not make such disclosure if the agency obtains, prior to the expiration of the applicable timeframe to respond to such request, either an opinion from the Indiana Public Access Counselor that such disclosure is not required, or a protective order or other relief from any court of competent jurisdiction preventing such disclosure. This must be done in sufficient time to permit IIFC compliance with deadlines found with IC 5-14-3-9.

- Participating agencies agree that they will notify owners of the information of requests related to individually identifiable information.
- Upon receipt of a request for one or more documents under the Indiana Access to Public Records Act, IIFC personnel will immediately contact an attorney in the Indiana State Police Legal Department for assistance in responding to the request. A prompt response is required under Indiana Law, with very short deadlines which vary depending upon the circumstances of the request for records. A sample interim reply letter is provided at Appendix D to this Privacy Policy.

## **K. REDRESS**

### **K.1 Disclosure**

1. Upon satisfactory verification (fingerprints, driver's license, or other specified identifying documentation) of his or her identity and subject to the conditions specified in K.1 (2), below, an individual is entitled to know the existence of and to review the information about him or her that has been gathered and retained by the IIFC. The individual may obtain a copy of the information for the purpose of challenging the accuracy or completeness of the information. The IIFC's response to the request for information will be made within a reasonable time and in a form that is readily intelligible to the individual. A record will be kept of all requests and of what information is disclosed to an individual.
2. Pursuant to the IIFC's lawful discretion, the existence, content, and source of the information will not be made available to an individual, unless required under the Indiana Access to Public Records Act or other law, when:
  - Disclosure would interfere with, compromise, or delay an ongoing investigation or prosecution;
  - Disclosure would endanger the health or safety of an individual, organization, or community;
  - The information is in a criminal intelligence system;
  - The information is classified under federal law.
  - The information source does not reside with the IIFC; or

- The IIFC did not originate or does not have a right to disclose the information.

## **K.2 Complaints and Corrections**

1. If an individual has complaints or objections to the accuracy or completeness of information about him or her ***originating with the agency***, including information that may be shared through the ISE, the IIFC's privacy official or designee will inform the individual of the procedure for submitting complaints or requesting corrections. A record will be kept of all complaints and requests for corrections and the resulting action, if any.
2. If an individual has complaints or objections to the accuracy or completeness of information about him or her that ***originates with another agency***, including information that is shared through the ISE, the IIFC's privacy official or designee will notify the originating agency of the complaint or request for correction and coordinate with the originating agency to assist the individual with complaint and corrections procedures. A record will be kept of all such complaints and requests for corrections and the resulting action taken, if any.
3. If an individual has a complaint or objection to the accuracy or completeness of terrorism-related information that has been or may be shared through the ISE that: (a) is held by the IIFC; (b) allegedly resulted in harm to the complainant; and (c) is exempt from disclosure, the IIFC will inform the individual of the procedure for submitting (if needed) and resolving complaints or objections. Complaints should be directed to the IIFC Privacy Officer at the following e-mail address: [iifc@iifc.in.gov](mailto:iifc@iifc.in.gov). The IIFC will acknowledge the complaint and state that it will be reviewed, but will not confirm the existence of the information that is exempt from disclosure, as permitted by law. If the information did not originate with the IIFC, IIFC will notify the originating agency in writing and, upon request, assist such agency to correct or purge any identified data/record deficiencies, subject to applicable records retention procedures, or to verify that the record is accurate. Any personal information originating with the IIFC will be reviewed and corrected in or deleted from IIFC data/records according to applicable records retention procedures if it is determined to be erroneous, include incorrectly merged information, or out of date. A record will be kept of all complaints and requests for corrections and the resulting action, if any.
4. An individual to whom information has been disclosed will be given reasons if requests for correction(s) are denied by the IIFC or originating agency, including ISE participating agencies, and be informed of any existing procedure for appeal.
5. To delineate protected information shared through the ISE from other data, the IIFC maintains records of agencies sharing terrorism-related information and audit logs and employs system mechanisms to identify the originating agency when the information is shared.

## **L. SECURITY SAFEGUARDS**

1. The IIFC Assistant Executive Director is designated and trained to serve as the IIFC's Security Officer.
2. The IIFC will operate in a secure facility protecting the facility from external intrusion. The IIFC will utilize secure internal and external safeguards against network intrusions. Access to IIFC databases from outside the facility will be allowed only over secure networks.
3. The IIFC will secure tips, leads, and SAR information in a separate repository system that is the same as or similar to the system that secures data rising to the level of reasonable suspicion.
4. Queries made to the IIFC data applications will be logged into the data system identifying the user initiating the query.
5. The IIFC will utilize watch logs to maintain audit trails of requested and disseminated information.
6. To prevent public records disclosure, risk and vulnerability assessments will not be stored with publicly available data.
7. The IIFC will store information in a manner such that it cannot be added to, modified, accessed, destroyed, or purged except by personnel authorized to take such actions.
8. Access to IIFC information will be granted only to IIFC personnel whose positions and job duties require such access; who have successfully completed a background check and appropriate security clearance, if applicable; and who have been selected, approved, and trained accordingly.
9. The IIFC will notify an individual about whom personal information was or is reasonably believed to have been breached or obtained by an unauthorized person and access to which threatens physical, reputational, or financial harm to the person. The notice will be made promptly and without unreasonable delay following discovery or notification of the access to the information, consistent with the legitimate needs of law enforcement to investigate the release or any measures necessary to determine the scope of the release of information and, if necessary, to reasonably restore the integrity of any information system affected by this release.

## **M. INFORMATION RETENTION AND DESTRUCTION**

1. All applicable information will be reviewed for record retention (validation or purge) at least every five (5) years, as provided by 28 CFR Part 23, or for a longer or shorter period specified by state or local law.
2. When information has no further value or meets the criteria for removal according to the IIFC's retention and destruction policy or according to applicable law, it will be purged, destroyed, and deleted or returned to the submitting source.

3. The IIFC will delete information or return it to the source unless it is validated, as specified in 28 CFR Part 23.
4. The procedure contained in IC 5-15-5.1-14 will be followed for notification of appropriate parties before information is destroyed or returned.
5. Notification of proposed destruction or return of records may or may not be provided to the source agency, depending on the relevance of the information and any agreement with the providing agency.
6. A record of information to be reviewed for retention will be maintained by the IIFC and, for appropriate system(s), notice will be given to the submitter at least 30 days prior to the required review and validation/purge date.

## **N. ACCOUNTABILITY AND ENFORCEMENT**

### **N.1 Information System Transparency**

1. The IIFC will be open with the public in regard to information and intelligence collection practices. The IIFC privacy policy will be provided to the public for review prior to adoption and will be made available upon request made to the following e-mail address: iifc@iifc.in.gov.
2. The IIFC's Executive Director will be responsible for receiving and responding to inquiries and complaints about privacy, civil rights, and civil liberties protections in the information system(s).

### **N.2 Accountability**

1. The audit log of queries made to the IIFC will identify the user initiating the query.
2. The IIFC will maintain an audit trail of accessed, requested, or disseminated information. An audit trail will be kept for a minimum of three (3) years of requests for access to information for specific purposes and of what information is disseminated to each person in response to the request.
3. The IIFC will provide a copy of this policy to all agency/center and non-IIFC personnel who provide services and will require written acknowledgement of receipt of this policy and agreement of compliance to this policy and the provisions it contains.
4. The IIFC will adopt and follow procedures and practices by which it can ensure and evaluate the compliance of users with their systems, in provisions of this policy and applicable law. This will include logging access of these systems and periodic auditing of these systems, so as to not establish a pattern of the audits. These audits will be mandated at least quarterly, and a record of the audits will be maintained by the Deputy Director for Intelligence and Analysis of the agency.
5. The IIFC's personnel or other authorized users shall report violations or suspected violations of agency/center policies relating to protected information to the IIFC Privacy Officer.



6. The IIFC will annually conduct an audit and inspection of the information contained in its criminal intelligence system. The audit will be conducted by a designated independent panel. This independent panel has the option of conducting a random audit, without announcement, at any time and without prior notice to the IIFC. This audit will be conducted in such a manner as to protect the confidentiality, sensitivity, and privacy of the agency's/center's criminal intelligence system.
7. The IIFC Executive Committee, guided by an appointed and trained Privacy Officer, will review and update the provisions protecting privacy, civil rights, and civil liberties contained within this policy annually and will make appropriate changes in response to changes in applicable law, technology, the purpose and use of the information systems, and public expectations.
8. The IIFC will notify an individual about whom sensitive personally identifiable information was or is reasonably believed to have been breached or obtained by an unauthorized person and access to which threatens physical, reputational, or financial harm to the person. The notice will be made promptly and without unreasonable delay following discovery or notification of the access to the information, consistent with the legitimate needs of law enforcement to investigate the release or any measures necessary to determine the scope of the release of information and, if necessary, to reasonably restore the integrity of any information system affected by this release.

### **N.3 Enforcement**

1. If an authorized user is found to be in noncompliance with the provisions of this policy regarding the collection, use, retention, destruction, sharing, classification, or disclosure of information, the Executive Director of the IIFC will:
  - Suspend or discontinue access to information by the user;
  - Suspend, demote, transfer, or terminate the person, as permitted by applicable personnel policies;
  - Apply administrative actions or sanctions as provided by state police rules and regulations or as provided in agency/center personnel policies;
  - If the user is from an agency external to the agency, request that the relevant agency, organization, contractor, or service provider employing the user initiate proceedings to discipline the user or enforce the policy's provisions; or
  - Refer the matter to appropriate authorities for criminal prosecution, as necessary, to effectuate the purposes of the policy.
  - The IIFC reserves the right to restrict the qualifications and number of personnel having access to IIFC information and to suspend or withhold service to any personnel violating the privacy policy. The IIFC reserves the right to deny access to any participating agency user who fails to comply with the applicable restrictions and limitations of the IIFC's privacy policy.

## **O. TRAINING**

1. The IIFC will require the following individuals to participate in training programs regarding implementation of and adherence to the privacy, civil rights, and civil liberties policy:

- All assigned personnel of the IIFC
  - Personnel providing information technology services to the IIFC
  - Staff in other public agencies or private contractors providing services to the agency, and,
  - Users who are not employed by the IIFC or a contractor.
2. The IIFC will provide special training to personnel authorized to share protected information through the ISE regarding the IIFC requirements and policies for collection, use, and disclosure of protected information.
  3. The IIFC privacy policy training program will cover:
    - Purposes of the privacy, civil rights, and civil liberties protection policy;
    - Substance and intent of the provisions of the policy relating to collection, use, analysis, retention, destruction, sharing, and disclosure of information retained by the IIFC;
    - How to implement the policy in the day-to-day work of the user, whether a paper or systems user;
    - The impact of improper activities associated with infractions within or through the agency;
    - Mechanisms for reporting violations of agency/center privacy-protection policies; and
    - The nature and possible penalties for policy violations, including possible transfer, dismissal, criminal liability, and immunity, if any.

## **P. INDIANA OPEN DOOR LAW AND ACCESS TO PUBLIC RECORDS ACT**

1. It is the intent of the Indiana Open Door Law that the official actions of public agencies should be conducted openly, unless otherwise expressly provided by statute, in order that citizens may be fully informed, The IIFC Executive Committee will conduct its meetings in accordance with the Indiana Open Door Law (IC 5-14-1.5). The IIFC Executive Committee will voluntarily operate under the assumption that it is a “Governing Body” of a “Public Agency” as those terms are defined in IC 5-12-1.5-2. Inquiries relating to the business of the IIFC Executive Committee as it relates to the Indiana Open Door Law should be expressed in writing to the Chairman of the IIFC Executive Committee.
2. It is the intent of the Indiana Access to Public Records Act to permit citizens to have broad and easy access to public documents. By providing the public with the opportunity to review and copy public documents, the citizens have the opportunity to obtain information relating to government and to more fully participate in the government process. The IIFC and the IIFC Executive Committee will conduct business in accordance with the Indiana Access Public Records Act (IC 5-14-3) and will allow access to records and documents consistent with its requirements and exceptions. Inquiries about the access to public records relating to the business of the IIFC Executive Committee should be made in writing to the Chairman of the IIFC Executive Committee. Inquiries about the access to public records relating to IIFC data and documents should be addressed to the IIFC Executive Director.

3. If a request for disclosure of a public record under the Indiana Access to Public Records Act is received by IIFC, (including a request for ISE-SAR information posted to the shared space), such a public record may be disclosed to a member of the public only if the information is defined by law to be a public record or otherwise appropriate for release under the Indiana Access to Public Records Act and if such document is not exempt from disclosure by law. Such information may be disclosed only in accordance with the Indiana Access to Public Records Act.
4. The requesting individual to whom a record has been disclosed or withheld, will be given a written reply which will delineate the records provided and the reasons for non-disclosure of any requested records which are denied by the IIFC. The individual will be informed of the procedure for filing a complaint with the Indiana Public Access Counselor or court if access to the record was denied.
5. If an individual has complaints or objections to the accuracy or completeness of ISE-SAR information about him or her that is alleged to be held by the IIFC, the IIFC, as appropriate, will inform the individual of the procedure for submitting complaints or requesting corrections. A record will be kept of all complaints and requests for corrections and the resulting action, if any.
6. There are several categories of records that will ordinarily not be provided under the Indiana Access to Public Records Act.
  - Records required to be kept confidential by law are exempted from disclosure requirements under IC 5-14-3-4.
  - Investigatory records of law enforcement agencies are exempted from disclosure requirements under IC 5-14-3-4 (b) (1). However, certain law enforcement records must be made available for inspection and copying under IC 5-14-3-5.
  - Criminal Intelligence Information: IC 5-2-4-6 declares criminal intelligence information as confidential. This exempts criminal intelligence information from the Indiana Access to Public Records Act (IC 5-14-3-4), unless access to the records is specifically required by a state or federal statute or is ordered by a court under the rules of discovery. Participating agencies providing data remain the owners of the data contributed and, as such, are responsible for granting access when required by applicable federal or state law or court order.
  - A record or part of a record the public disclosure of which would have a reasonable likelihood of threatening public safety by exposing a vulnerability to terrorist attack is exempted from disclosure requirements under IC 5-14-3-4(b)(19). This includes a record assembled, prepared, or maintained to prevent, mitigate, or respond to an act of terrorism or an act of agricultural terrorism, vulnerability assessments, risk planning documents, needs assessments, and threat assessments.
  - Protected federal, state, local, or tribal records, which may include records originated and controlled by another agency that cannot be shared without permission, unless they are required to be disclosed under the Indiana Access to Public Records Act.
  - Records in violation of an authorized nondisclosure agreement.

## OPEN DOOR LAW REQUIREMENTS INDIANA INTELLIGENCE FUSION CENTER

Any meeting or executive session of the Executive Committee of the Indiana Intelligence Fusion Center wherein the Executive Committee receives information, deliberates, makes recommendations, establishes policy, makes decisions, or takes a final action must be conducted in accordance with the Open Door Law.

<b>Task</b>	<b>Meeting</b>	<b>Executive Session</b>
<b>Public Notice: Timing</b>	Post notice of the meeting at least 48 hours (not including weekends and legal holidays) in advance of the meeting.	Post notice of the meeting at least 48 hours (not including weekends and legal holidays) in advance of the meeting.
<b>Public Notice: Location</b>	The notice must be posted outside of N335 and on the web calendar. (Also provide notice to the news organizations that have requested such notice)	The notice must be posted outside of N335 and on the web calendar. (Also provide notice to the news organizations that have requested such notice)
<b>Public Notice: Content</b>	Date, time, and location of the meeting.	Date, time, and location of the meeting and the subject matter by specific reference to the enumerated instance or instances for which the executive session may be held.
<b>Agenda</b> (use of an agenda is optional, but if used posting requirements must be met)	Post a copy of the agenda at the entrance to the location of the meeting prior to the meeting.	Post a copy of the agenda at the entrance to the location of the meeting prior to the meeting.
<b>Minutes-Content</b>	As the meeting progresses, the following information is required to be kept: (1) The date, time, and place of the meeting. (2) The members of the Executive Committee recorded as either present or absent. (3) The general substance of all matters proposed, discussed, or decided. (4) A record of all votes taken, by individual members if there is a roll call.	As the meeting progresses, the following information is required to be kept: (1) The date, time, and place of the meeting. (2) The members of the Executive Committee recorded as either present or absent. (3) Identify the subject matter considered by specific reference to the enumerated instance or instances for which public notice was given.  The Executive Committee shall certify by a statement in the minutes that no subject matter was discussed in the executive session other than the subject matter specified in the public notice.
<b>Minutes-Timing</b>	The minutes are to be available within a reasonable period of time after the meeting for the purpose of informing the public of the Executive Committee's proceedings.	The minutes are to be available within a reasonable period of time after the meeting for the purpose of informing the public of the Executive Committee's proceedings.

## **Appendix A- Terms and Definitions**

**Access** - Data access is being able to get to (usually having permission to use) particular data on a computer. Web access means having a connection to the World Wide Web through an access provider or an online service provider. Data access is usually specified as read-only and read/write access.

With regard to the ISE, access refers to the business rules, means, and processes by and through which ISE participants obtain terrorism-related information, to include homeland security information, terrorism information, and law enforcement information acquired in the first instance by another ISE participant.

**Acquisition** - The means by which an ISE participant obtains information through the exercise of its authorities, for example, through human intelligence collection or from a foreign partner. For the purposes of this definition, acquisition does not refer either to the obtaining of information widely available to other ISE participants through, for example, news reports, or to the obtaining of information shared with them by another ISE participant who originally acquired the information.

**Agency** - Agency refers to the Indiana Intelligence Fusion Center and all agencies that access, contribute, and share information in the Indiana Intelligence Fusion Center's justice information system.

**ARIES ESAR** - ARIES ESAR is a raw informational report electronically submitted to IIFC by a criminal justice officer, based on his or her training and experience, of suspicious behavior that is indefinable at the moment but warrants further inquiry as a potential criminal/terrorist threat. The ARIES ESAR will be shared with other criminal justice agencies for criminal justice purposes without any other procedural approval process.

**Audit Trail** - Audit trail is a generic term for recording (logging) a sequence of activities. In computer and network contexts, an audit trail tracks the sequence of activities on a system, such as user log-ins and log-outs. More expansive audit trail mechanisms would record each user's activity in detail—what commands were issued to the system, what records and files were accessed or modified, etc.

Audit trails are a fundamental part of computer security, used to trace (usually retrospectively) unauthorized users and uses. They can also be used to assist with information recovery in the event of a system failure.

**Authentication** - Authentication is the process of validating the credentials of a person, computer process, or device. Authentication requires that the person, process, or device making the request provide a credential that proves it is what or who it says it is. Common forms of credentials are digital certificates, digital signatures, smart cards, biometrics data, and a combination of user names and passwords.

**Authorization** - The process of granting a person, computer process, or device with access to certain information, services, or functionality. Authorization is derived from the identify of the person, computer process, or device requesting access that is verified through Authentication. See Authentication.

**Biometrics** - Biometrics methods can be divided into two categories: physiological and behavioral. Implementations of the former include face, eye (retina or iris), finger (fingertip, thumb, finger length or pattern), palm (print or topography), and hand geometry. The latter includes voiceprints and handwritten signatures.

**Center** - Center refers to the Indiana Intelligence Fusion Center.

**Civil Liberties** - Civil liberties are fundamental individual rights, such as freedom of speech, press, or religion; due process of law; and other limitations on the power of the government to restrain or dictate the actions of individuals. They are the freedoms that are guaranteed by the Bill of Rights, the first ten Amendments to the Constitution of the United States. Civil liberties offer protection to individuals from improper government action and arbitrary governmental interference. Generally, the term “civil rights” involves positive (or affirmative) government action, while the term “civil liberties” involves restrictions on government.

**Civil Rights** - The term “civil rights” refers to governments’ role in ensuring that all citizens have equal protection under the law and equal opportunity to exercise the privileges of citizenship regardless of race, religion, gender, or other characteristics unrelated to the worth of the individual. Civil rights are, therefore, obligations imposed on government to promote equality. More specifically, they are the rights to personal liberty guaranteed to all United States citizens by the Thirteenth and Fourteenth Amendments and by acts of Congress.

**Confidentiality** - Confidentiality is closely related to privacy but is not identical. It refers to the obligations of individuals and institutions to use information under their control appropriately once it has been disclosed to them. One observes rules of confidentiality out of respect for and to protect and preserve the privacy of others. See Privacy.

**Credentials** - Information that includes identification and proof of identification that is used to gain access to local and network resources. Examples of credentials are user names, passwords, smart cards, and certificates.

**Data** - Elements of information.

**Disclosure** - The release, transfer, provision of access to, sharing, publication, or divulging of personal information in any manner—electronic, verbal, or in writing—to an individual, agency, or organization outside the agency that collected it. Disclosure is an aspect of privacy, focusing on information which may be available only to certain people for certain purposes but which is not available to everyone.

**ESAR** - ESAR is a legacy IIFC data system allowing Indiana criminal justice agencies to submit to the IIFC suspicious activity reports, raw information, electronically via the ARIES client. The

ARIES ESAR is a raw informational report electronically submitted by a criminal justice officer, based on their training and experience, of suspicious behavior that is indefinable at the moment but warrants further inquiry as a potential criminal/terrorist threat.

**Fair Information Practices** - The Fair Information Practices (FIPs) are contained within the Organization for Economic Co-operation and Development's (OECD) Guidelines on the Protection of Privacy and Transborder Flows of Personal Data. These were developed around commercial transactions and the Transborder exchange of information; however, they do provide a straightforward description of underlying privacy and information exchange principles and provide a simple framework for the legal analysis that needs to be done with regard to privacy in integrated justice systems. Some of the individual principles may not apply in all instances of integrated justice system.

The eight FIPs are:

1. Collection Limitation Principle
2. Data Quality Principle
3. Purpose Specification Principle
4. Use Limitation Principle
5. Security Safeguards Principle
6. Openness Principle
7. Individual Participation Principle
8. Accountability Principle

**Fusion Center** - A collaborative effort of two or more agencies that provide resources, expertise, and information to a designated government agency or agency component with the goal of maximizing their ability to detect, prevent, investigate, and respond to criminal and terrorist activity

**Homeland Security Information** - As defined in Section 892(f)(1) of the Homeland Security Act of 2002 and codified at 6 U.S.C. § 482(f)(1), homeland security information means any information possessed by a federal, state, or local agency that (a) relates to a threat of terrorist activity; (b) relates to the ability to prevent, interdict, or disrupt terrorist activity; (c) would improve the identification or investigation of a suspected terrorist or terrorist organization; or (d) would improve the response to a terrorist act.

**IIFC Personnel** - IIFC personnel may include state employees, state agency contractors or subcontractors, and federal, state or local agency detailees assigned to the IIFC.

**Information** - information includes any data about people, organizations, events, incidents, or objects, regardless of the medium in which it exists. Information received by law enforcement agencies may be categorized in general areas, including, but not limited to, general data, tips and leads data, suspicious activity reports, criminal intelligence information, intelligence information, or investigatory records.

**Information Quality** - Information quality refers to various aspects of the information; the accuracy and validity of the actual values of the data, data structure, and database/data repository

design. Traditionally, the basic elements of information quality have been identified as accuracy, completeness, currency, reliability, and context/meaning. Today, information quality is being more fully described in multidimensional models, expanding conventional views of the topic to include considerations of accessibility, security, and privacy.

**ISE-SAR** - A suspicious activity report (SAR) that has been determined, pursuant to a two-part process, to have a potential terrorism nexus. ISE-SAR business rules will serve as a unifying process to support the reporting, tracking, processing, storage, and retrieval of terrorism-related suspicious activity reports across the ISE.

**ISE-SAR Information Exchange Package Documentation (IEPD)** - A schema that facilitates the posting and sharing of ISE-SAR information. The ISE-SAR IEPD is used to represent ISE information in two different data formats:

- (1) The **Detailed format** includes information contained in all data elements set forth in Section IV of the ISE-SAR FS (“ISE-SAR Exchange Data Model”), including fields denoted as privacy fields.
- (2) The **Summary format** excludes certain privacy fields as identified in the ISE-SAR FS. The ISE-SAR FS identifies the minimum privacy fields that must be excluded. Each ISE participant may exclude additional privacy fields from its Summary ISE-SARs, in accordance with applicable legal requirements.

**Law** - As used by this policy, law includes any local, state, or federal statute, ordinance, regulation, executive order, policy, or court rule, decision, or order as construed by appropriate local, state, or federal officials or agencies.

**Law Enforcement Information** - For purposes of the ISE, law enforcement information means any information obtained by or of interest to a law enforcement agency or official that is both (a) related to terrorism or the security of our homeland and (b) relevant to a law enforcement mission, including but not limited to information pertaining to an actual or potential criminal, civil, or administrative investigation or a foreign intelligence, counterintelligence, or counterterrorism investigation; assessment of or response to criminal threats and vulnerabilities; the existence, organization, capabilities, plans, intentions, vulnerabilities, means, methods, or activities of individuals or groups involved or suspected of involvement in criminal or unlawful conduct or assisting or associated with criminal or unlawful conduct; the existence, identification, detection, prevention, interdiction, or disruption of or response to criminal acts and violations of the law; identification, apprehension, prosecution, release, detention, adjudication, supervision, or rehabilitation of accused persons or criminal offenders; and victim/witness assistance.

**Logs** - See Audit Trail. Logs are a necessary part of an adequate security system because they are needed to ensure that data is properly tracked and that only authorized individuals are getting access to the system and the data.

**Metadata** - Data that provides information about other data.



**Personal Information** - Information which can be used, either alone or in combination with other information, to identify individual subjects suspected of engaging in an activity or incident potentially related to terrorism.

**Personally Identifiable Information** - Personally identifiable information is one or more pieces of information that, when considered together or in the context of how the information is presented or gathered, are sufficient to specify a unique individual. The pieces of information can be:

- Personal characteristics (such as height, weight, gender, date of birth, age, hair color, eye color, race, ethnicity, scars, tattoos, gang affiliation, religious affiliation, place of birth, mother's maiden name, distinguishing features, biometrics information such as fingerprints, DNA, and retinal scans).
- A unique set of numbers of characters assigned to a specific individual (including name, address, phone number, social security number, e-mail address, driver's license number, financial account or credit card number and associated PIN number, Automated Integrated Fingerprint Identification Systems [AIFIS] identifier, or booking or detention system number)
- Descriptions of event(s) or points in time (for example, information in documents such as police reports, arrest reports, and medical records).
- Descriptions of location(s) or place(s) (including geographic information systems [GIS] locations, electronic bracelet monitoring information, etc.).

**Persons** - Executive Order 12333 defines "United States persons" as United States citizens, aliens known by the intelligence agency concerned to be permanent resident aliens, an unincorporated association substantially composed of United States citizens or permanent resident aliens, or a corporation incorporated in the United States, except for a corporation directed and controlled by a foreign government or governments. For the intelligence community and for domestic law enforcement agencies, "persons" means United States citizens and lawful permanent residents.

**Privacy** - Privacy refers to individuals' interests in preventing the inappropriate collection, use, and release of personal information. Privacy interests include privacy of personal behavior, privacy of personal communications, and privacy of personal data. Other definitions of privacy include the right to be physically left alone (solitude); to be free from physical interference, threat, or unwanted touching (assault, battery); or to avoid being seen or overheard in particular contexts.

**Privacy Fields** - Data fields in ISE-SAR IEPD's that contain personal information.

**Privacy Policy** - A privacy policy is a written, published statement that articulates the policy position of an organization on how it handles the personal information that it gathers and uses in the normal course of business. The policy should include information relating to the processes of information collection, analysis, maintenance, disclosure, and access. The purpose of the privacy policy is to articulate that the agency/center will adhere to those legal requirements and agency/center policy determinations that enable gathering and sharing of information to occur in

a manner that protects personal privacy interests. A well-developed and implemented privacy policy uses justice entity resources wisely and effectively; protects the agency, the individual, and the public; and promotes public trust.

**Privacy Protection** - This is a process of maximizing the protection of privacy, civil rights, and civil liberties when collecting and sharing information in the process of protecting public safety and public health.

**Protected Information** - For the non-intelligence community, protected information is information about United States citizens and lawful permanent residents that is subject to information privacy or other legal protections under the Constitution and laws of the United States. For state, local, and tribal governments, the protections derived from applicable state and tribal constitutions and state, local, and tribal laws, ordinances, and codes. For the (federal) intelligence community, protected information includes information about “United States persons” as defined in Executive Order 12333. Protected information may also include other information that the U.S. government expressly determines by Executive Order, international agreement, or other similar instrument should be covered.

**Public** -

Public includes:

- Any person and any for-profit or nonprofit entity, organization, or association;
- Any governmental entity for which there is no existing specific law authorizing access to the agency’s/center’s information;
- Media organizations; and
- Entities that seek, receive, or disseminate information for whatever reason, regardless of whether it is done with the intent of making a profit, and without distinction as to the nature or intent of those requesting information from the agency.

Public does not include:

- Employees of the agency;
- People or entities, private or governmental, who assist the agency/center in the operation of the justice information system; and
- Public agencies whose authority to access information gathered and retained by the agency/center is specified in law.

**Record** - Any item, collection, or grouping of information that includes personally identifiable information and is maintained, collected, used, or disseminated by or for the collecting agency or organization.

**Redress** - Internal procedures to address complaints from persons regarding protected information about them that is under the IIFC’s control.

**Retention** - Refer to Storage.

**Role-Based Access** - A type of access that uses roles to determine rights and privileges. A role is a symbolic category of users that share the same security privilege.

**Security** - Security refers to the range of administrative, technical, and physical business practices and mechanisms that aim to preserve privacy and confidentiality by restricting information access to authorized users for authorized purposes. Computer and communications security efforts also have the goal of ensuring the accuracy and timely availability of data for the legitimate user set, as well as promoting failure resistance in the electronic systems overall.

**Shared Space** - A networked data and information repository that is under the control of submitting agencies and which provides terrorism-related information, applications, and services to other ISE participants.

**Sharing** - Refers to the act of one ISE participant disseminating or giving homeland security information, terrorism information, or law enforcement information to another ISE participant.

**Source Agency** - Source agency refers to the agency or entity that originates SAR (and, when authorized, ISE-SAR) information.

**Storage** - In a computer, storage is the place where data is held in an electromagnetic or optical form for access by a computer processor. There are two general usages:

- Storage is frequently used to mean the devices and data connected to the computer through input/output operations—that is, hard disk and tape systems and other forms of storage that do not include computer memory and other in-computer storage. This meaning is probably more common in the IT industry than meaning 2.
- In a more formal usage, storage has been divided into (1) primary storage, which holds data in memory (sometimes called random access memory or RAM) and other “built-in” devices such as the processor’s L1 cache, and (2) secondary storage, which holds data on hard disks, tapes, and other devices requiring input/output operations.
- Primary storage is much faster to access than secondary storage because of the proximity of the storage to the processor or because of the nature of the storage devices. On the other hand, secondary storage can hold much more data than primary storage.
- With regard to the ISE, storage (or retention) refers to the storage and safeguarding of terrorism-related information, to include homeland security information, terrorism information, and law enforcement information relating to terrorism or the security of our homeland by both the originator of the information and any recipient of the information.

**Submitting Agency** - Submitting agency refers to the agency or entity providing ISE-SAR information to the shared space)

**Suspicious Activity** - Defined in the ISE-SAR Functional Standard (Version 1.5) as “observed behavior reasonably indicative of preoperational planning related to terrorism or other criminal activity.” Examples of suspicious activity include surveillance, photography of sensitive infrastructure facilities, site breach or physical intrusion, cyber attacks, testing of security, etc.

**Suspicious Activity Reports (SARs)** - Official documentation of observed behavior reasonably indicative of preoperational planning related to terrorism or other criminal activity. Suspicious activity report (SAR) information offers a standardized means for feeding information repositories or data analysis tools. Patterns identified during SAR information analysis may be investigated in coordination with the reporting agency and, if applicable, a state or regional fusion center. SAR information is not intended to be used to track or record ongoing enforcement, intelligence, or investigatory activities, nor is it designed to support interagency calls for service.

**Terrorism Information** - Consistent with Section 1016(a)(4) of IRTPA, all information relating to (a) the existence, organization, capabilities, plans, intentions, vulnerabilities, means of finance or materials support, or activities of foreign or international terrorist groups or individuals or of domestic groups or individuals involved in transnational terrorism, (b) threats posed by such groups or individuals to the United States, United States persons, or United States interests or to those interests of other nations, (c) communications of or by such groups or individuals, or (d) other groups or individuals reasonably believed to be assisting or associated with such groups or individuals.

**Terrorism-Related Information** - In accordance with IRTPA, as recently amended by the 9/11 Commission Act enacted on August 3, 2007 (P.L. 110-53), the ISE facilitates the sharing of terrorism and homeland security information, as defined in IRTPA Section 1016(a)(5) and the Homeland Security Act 892(f)(1) (6 U.S.C. § 482(f)(1)). See also Information Sharing Environment Implementation Plan (November 2006) and Presidential Guidelines 2 and 3 (the ISE will facilitate the sharing of “terrorism information,” as defined in IRTPA, as well as the following categories of information to the extent that they do not otherwise constitute “terrorism information:” (1) homeland security information as defined in Section 892(f)(1) of the Homeland Security Act of 2002 (6 U.S.C. § 482(f)(1)); and (2) law enforcement information relating to terrorism or the security of our homeland). Such additional information includes intelligence information.

Weapons of Mass Destruction (WMD) information as a fourth (third statutory) category of ISE information is not called for in P.L. 110-53. Rather, it amends the definition of terrorism information to include WMD information and then defines that term. WMD information probably should not technically be cited or referenced as a fourth category of information in the ISE.

**Tips and Leads Information or Data** - Uncorroborated report or information generated from inside or outside the agency that alleges or indicates some form of possible criminal activity. Tips and leads can also be referred to as suspicious incident reports (SIRs), suspicious activity reports (SARs), and/or field interview reports (FIRs). Tips and leads information does not include incidents that do not have an offense attached, criminal history records, or Computer Aided Dispatch (CAD) data.

A tip or lead can come from a variety of sources, including, but not limited to, the public, field interview reports, and anonymous or confidential sources. This information has some suspicion or mere suspicion attached to it, but without further inquiry or analysis, it is unknown whether

the information is accurate or useful. Tips and leads information falls between being of no use to law enforcement and being extremely valuable depending on whether time and resources are available to determine its meaning.

Tips and leads information is maintained in a secure system, similar to data that rises to the level of reasonable suspicion.

**User Agency** - User agency refers to the agency or entity authorized by the submitting agency, or other authorized agency or entity, to access ISE-SAR information in the shared space(s), and which may include analytical or operational component(s) of the submitting or authorizing agency or entity.

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## **Appendix B**

### **Federal Laws, Regulations and References:**

**Brady Handgun Violence Prevention Act, 18**  
U.S.C. §§ 921, 922, 924, and 925A, United States  
Code, Title 18, Part I, Chapter 44, §§ 921, 922, 924,  
and 925A

**Classified Information, 32 CFR 2003**

**Computer Matching and Privacy Act of 1988, 5**  
U.S.C. § 552a(a), United States Code, Title 5, Part I,  
Chapter 5, Subchapter II, § 552a(a); see also Office  
of Management and Budget, Memorandum M-01-  
05, “Guidance on Interagency Sharing of Personal  
Data—Protecting Personal Privacy,” December 20,  
2000

**Confidentiality of Identifiable Research and  
Statistical Information, 28 CFR Part 22, Code of  
Federal Regulations, Title 28, Chapter I, Part 22**

**Crime Identification Technology, 42 U.S.C.**  
§ 14601, United States Code, Title 42, Chapter 140,  
Subchapter I, § 14601

**Criminal History Records Exchanged for  
Noncriminal Justice Purposes, 42 U.S.C.**  
§ 14611, United States Code, Title 42, Chapter 140,  
Subchapter II, § 14611

**Criminal Intelligence Systems Operating  
Policies, 28 CFR Part 23, Code of Federal  
Regulations, Title 28, Chapter 1, Part 23**

**Criminal Justice Information Systems, 28 CFR**  
Part 20, Code of Federal Regulations, Title 28,  
Chapter 1, Part 20

**Disposal of Consumer Report Information  
and Records, 16 CFR Part 682, Code of Federal  
Regulations, Title 16, Chapter I, Part 682**

**Electronic Communications Privacy Act of 1986,**  
18 U.S.C. §§ 2510–2522, 2701–2709, United States  
Code, Title 18, Part I, Chapter 119, §§ 2510–2522,  
2701–2709, and 3121–3125, Public Law 99-508

**Fair Credit Reporting Act**, 15 U.S.C. § 1681,  
United States Code, Title 15, Chapter 41,  
Subchapter III, § 1681

**Federal Civil Rights laws**, 42 U.S.C. § 1983,  
United States Code, Title 42, Chapter 21, Subchapter I, § 1983

**Federal Records Act**, 44 U.S.C. § 3301,  
United States Code, Title 44, Chapter 33, § 3301

**Freedom of Information Act (FOIA)**, 5 U.S.C.  
§ 552, United States Code, Title 5, Part I, Chapter 5,  
Subchapter II, § 552

**HIPAA**, Health Insurance Portability and  
Accountability Act of 1996, 42 U.S.C. § 201,  
United States Code, Title 42, Chapter 6A,  
Subchapter I, § 201; Public Law 104-191

**HIPAA**, Standards for Privacy of Individually  
Identifiable Health Information, 45 CFR Parts 160  
and 164; Code of Federal Regulations, Title 45,  
Parts 160 and 164

**Homeland Security Act of 2002**  
codified at 6 U.S.C. § 482(f)(1)

**Indian Civil Rights Act of 1968**, 25 U.S.C.  
§ 1301, United States Code, Title 25, Chapter 15,  
Subchapter I, § 1301

**Intelligence Identities Protection Act**,  
50 USC 421,

**Internal Security Act**,  
50 USC 783,

**IRTPA, as amended by the 9/11 Commission Act**

**Law Enforcement Intelligence Systems**,  
**National Child Protection Act of 1993**, Pub. L.  
103-209 (December 20, 1993), 107 Stat. 2490

**National Crime Prevention and Privacy Compact**,  
42 U.S.C. § 14616, United States Code, Title 42,  
Chapter 140, Subchapter II, § 14616

**Privacy Act of 1974**, 5 U.S.C. § 552a,  
United States Code, Title 5, Part I, Chapter 5,  
Subchapter II, § 552a

**Privacy of Consumer Financial Information**,  
16 CFR Part 313, Code of Federal Regulations,  
Title 16, Chapter I, Part 313

**Protection of Human Subjects**, 28 CFR Part 46,  
Code of Federal Regulations, Title 28, Chapter 1,  
Volume 2, Part 46

**Presidential Executive Order 13526**  
Classified National Security Information

**Safeguarding Customer Information**, 16 CFR  
Part 314, Code of Federal Regulations, Title 16,  
Chapter I, Part 314

**Sarbanes-Oxley Act of 2002**, 15 U.S.C.,  
Chapter 98, § 7201, United States Code, Title 15,  
Chapter 98, § 7201

**U.S. Constitution**, First, Fourth, Sixth,  
Thirteenth and Fourteenth Amendments

**USA Patriot Act**, Public Law No. 107-56  
(October 26, 2001), 115 Stat. 272

**United States Criminal Laws**, including  
18 USC 641, 783, 793, 794, 798, 952, 1924

**State Laws, Regulations and References:**

**Counterterrorism and Security Council**  
IC 10-19-8

**Criminal Intelligence Information**  
IC 5-2-4; IC 10-19-10

**Bureau of Motor Vehicles Records**  
IC 9-14-3

**Disclosure of Personal Information Contained in Motor Vehicle Records**  
IC 9-14-3.5

**Fair Information Practices; Privacy of Personal Information**  
IC 4-1-6-1



**Indiana Intelligence Fusion Center**

IC 10-19-10; IC 5-2-4-1(3)

**Indiana Access to Public Records Act**

IC 5-14-3

**Indiana Constitution**

Article 1 (Bill of Rights)

**Notice of Security Breach**

IC 4-1-11

**Petition to limit access to limited criminal history of person discharged from probation, imprisonment, or parole**

IC 35-38-5-5

**Release of Health Records to Third Parties and for Legitimate Business Purposes**

IC 16-39-5

**Release of Social Security Number**

IC 4-1-10

## Appendix C

### **Receipt of IIFC Privacy Policy** **By IIFC and Non-IIFC Personnel**

My signature below indicates that I have been provided a copy, have read and that I understand the Indiana Intelligence Fusion Center Privacy Policy. I understand that the Privacy Policy applies to me and that its violation may serve as a basis for a disciplinary action, up to and including dismissal.

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Date Signed: \_\_\_\_\_

**Appendix D**  
**IAPRA SAMPLE RESPONSE LETTER**

May 28, 2008

Jane Doe  
123 Main Street  
Any Town, Indiana 46000

Dear Ms. Doe:

As required by Ind. Code 5-14-3-9, this letter is a response to your request for access to public records, which was received by this office on XX date. You specifically requested the following:

“INSERT HERE THE DETAILS OF THE REQUEST.”

This office is compiling and reviewing the records and anticipates having a complete response to your request ready to send to you by XX date.

The copy cost for any records which are responsive to your request will be \$.10 per page. We will notify you of the final copy cost and will then send you the records which may be released upon receipt of payment. If you prefer to pick up the records from the office, please let me know and you may submit payment at that time.

Please do not hesitate to contact us if we can be of further assistance.

Best regards,

John Smith  
Executive Director  
Indiana Intelligence Fusion Center

## **Appendix E**

### **Indiana Intelligence Fusion Center Privacy Policy Appendix for Nationwide Suspicious Activity Report (SAR) Initiative (NSI) and Automated Reporting Information Exchange System Electronic Suspicious Activity Report (ESAR)**

#### **A. Purpose Statement**

1. The primary purpose of this appendix to the Indiana Intelligence Fusion Center Privacy Policy is to provide detailed privacy, civil rights and civil liberties guidance to Indiana Intelligence Fusion Center personnel concerning the Nationwide SAR Initiative (hereafter “NSI”) and the IIFC Automated Reporting Information Exchange System Electronic Suspicious Activity Report (hereafter “ESAR”) system. NSI is a US DHS, DOJ, and ODNI initiative. It involves a suspicious activity report (SAR) that has been determined, pursuant to a two-part process, to have a potential terrorism nexus. US DHS will provide guidance to all Fusion Centers to create a uniform national process to support the reporting, tracking, processing, storage, and retrieval of terrorism-related suspicious activity reports across the Information Sharing Environment (ISE). ESAR is a legacy IIFC initiative under which an ESAR raw informational report is electronically submitted to IIFC by an Indiana criminal justice officer, based on his or her training and experience, of suspicious behavior that is indefinable at the moment but which the officer believes warrants further inquiry as a potential criminal/terrorist threat. Some ESAR reports will be identified by IIFC to merit posting to the NSI system.
2. A secondary purpose is to promote IIFC (also referred to as the submitting agency”), source agency, and user agency (hereafter collectively referred to as “participating agencies” or “participants”) conduct under the NSI and ESAR that complies with applicable federal, state, local, and tribal laws, regulations, and policies and assists participants in:
  - Ensuring individual privacy, civil rights, civil liberties, and other protected interests.
  - Increasing public safety and improving national security.
  - Protecting the integrity of systems for the observation and reporting of terrorism-related criminal activity and information.
  - Encouraging individuals or community groups to trust and cooperate with the justice system.
  - Promoting governmental legitimacy and accountability.
  - Making the most effective use of public resources allocated to public safety agencies.

#### **B. Policy Applicability and Legal Compliance**

1. All participating IIFC personnel, including personnel providing information technology services to the IIFC, private contractors, and other authorized participants will comply

with applicable provisions of the IIFC's Privacy Policy concerning personal information, including:

- SAR information the source agency collects and the IIFC receives.
  - The ISE-SAR information identified, submitted to a shared space, and accessed by or disclosed to IIFC personnel.
  - ESAR information the source agency collects and the IIFC receives.
2. The IIFC will provide a printed copy of its Privacy Policy including this appendix to all IIFC personnel, non-agency personnel who provide services to the IIFC, and to each source agency and IIFC authorized user and will require both a written or electronic acknowledgement of receipt of this policy and a written or electronic agreement to comply with applicable provisions of this policy.
  3. All IIFC personnel, participating agency personnel, personnel providing information technology services to the agency, private contractors, and other authorized users shall comply with applicable laws protecting privacy, civil rights, and civil liberties, including, but not limited to the U.S. Constitution and state, local, and federal privacy, civil rights, civil liberties legal requirements applicable to the IIFC and/or other participating agencies. The applicable legal requirements have been identified in consultation with IIFC legal counsel and are provided as an appendix to the IIFC's Privacy Policy. Particular provisions of Indiana state law are applicable to Sections I.4, I.5, J.1, J.2, and L.4 of this appendix.

### **C. Governance and Oversight**

1. The Deputy Director of Intelligence and Analysis of the IIFC will have primary responsibility for operating the IIFC, ESAR, ISE-SAR information system operations, and coordinating personnel involved in the NSI; the receiving, seeking, retention, evaluation, information quality, analysis, destruction, sharing or disclosure of SAR, ESAR and ISE-SAR information; and enforcing the provisions of this policy.
2. The IIFC's participation in the NSI will be guided by a trained Privacy Officer who is appointed by the IIFC Executive Director to assist in enforcing the provisions of this policy and who, in addition to other responsibilities, will receive reports regarding alleged errors and violations of the provisions of this policy.

### **D. Terms and Definitions**

1. The primary terms and definitions used in this privacy policy are set forth in Exhibit A, Terms and Definitions.

### **E. Information**

1. The IIFC will seek or retain information which a source agency (the IIFC or other agency) has determined constitutes "suspicious activity" and which:
  - Is based, on (a) a criminal predicate or (b) a possible threat to public safety, including potential terrorism-related conduct.

- Is relevant to the investigation and prosecution of suspected criminal (including terrorist) incidents, the resulting justice system response, or the prevention of crime.
  - The source agency assures was acquired in accordance with agency policy and in a lawful manner.
2. Source agencies will agree not to collect and submit SAR information and the IIFC will not retain SAR, ESAR or ISE-SAR information about any individual that was gathered solely on the basis of that individual's religious, political, or social views or activities; participation in a particular noncriminal organization or lawful event; or gathered on the basis of race, ethnicity, citizenship, place of origin, age, disability, gender, or sexual orientation.
  3. Upon receipt of SAR information from a source agency that has processed the information in accordance with IIFC criteria (business processes), designated IIFC personnel will:
    - Personally review and vet the SAR information and provide the two-step assessment set forth in the US DHS Information Sharing Environment (ISE) Functional Standard (FS) Suspicious Activity Reporting (SAR) (SAR Functional Standard) to determine whether the information qualifies as ESAR and/or an ISE-SAR (alternatively, IIFC personnel will confirm that such an assessment has been conducted by an authorized source agency).
    - Enter the information following Information Exchange Package Documentation (IEPD) standards and code conventions to the extent feasible.
    - Provide appropriate labels as required under E.5 and E.6 below.
    - Submit (post) the ESAR and/or ISE-SAR to the IIFC's shared spaces.
    - Notify the source agency that the SAR has been identified as ESAR and/or ISE SAR and submitted to the shared spaces.
  4. The IIFC will ensure that certain basic and special descriptive information is entered and electronically associated with ESAR and/or ISE-SAR information, including:
    - The name of the source agency.
    - The date the information was submitted.
    - The point-of-contact information for SAR-related data.
    - Information that reflects any special laws, rules, or policies regarding access, use, and disclosure.
  5. Information provided in the ESAR and/or ISE-SAR shall indicate, to the maximum extent feasible and consistent with the current version of the SAR Functional Standard:
    - The nature of the source: anonymous tip, confidential source, trained interviewer or investigator, written statement (victim, witness, other), private sector, or other source.
    - Confidence levels, including:
      - The reliability of the source:
        - Reliable—the source has been determined to be reliable.

- Unreliable—the reliability of the source is doubtful or has been determined to be unreliable. **IIFC will not retain information within an IIFC record system if it is deemed to be from an unreliable source.**
  - Unknown—the reliability of the source cannot be judged or has not as yet been assessed.
  - The validity of the content:
    - Confirmed—information has been corroborated by an investigator or other reliable source.
    - Doubtful—the information is of questionable credibility but cannot be discounted.
    - Cannot be judged—the information cannot be confirmed.
  - Due diligence will be exercised in determining source reliability and content validity. Information determined to be unfounded will be purged from the shared space.
  - Unless otherwise indicated by the source or submitting agency, source reliability is deemed to be “unknown” and content validity “cannot be judged.” In such case, users must independently confirm source reliability and content validity with the source or submitting agency or validate it through their own investigation.
6. At the time a decision is made to post ESAR and/or ISE-SAR information to the shared spaces, IIFC personnel will ensure that the ISE-SAR information is labeled, to the maximum extent feasible and consistent with the SAR Functional Standard, to reflect any limitations on disclosure based on sensitivity of disclosure (dissemination description code), in order to:
- Protect an individual’s right of privacy, civil rights, and civil liberties.
  - Protect confidential sources and police undercover techniques and methods.
  - Not interfere with or compromise pending criminal investigations.
  - Provide any legally required protection based on an individual’s status as a child, sexual abuse victim, resident of a substance abuse treatment program, resident of a mental health treatment program, or resident of a domestic abuse shelter.
7. The IIFC will share ESAR and/or ISE-SAR information with authorized non-fusion center agencies and individuals only in accordance with established Fusion Center policy and procedure.
8. The IIFC will ensure that ESAR and/or ISE-SAR information in the shared spaces that is not verified (confirmed) will be subject to continuing assessment for confidence by subjecting it to an evaluation or screening process to confirm its credibility and value or categorize the information as unfounded or uncorroborated. If subsequent attempts to validate the information confirm its validity or are unsuccessful, the information in the shared space will be updated (replaced) to so indicate. Information determined to be unfounded will be purged from the shared space.

9. The IIFC will incorporate the gathering, processing, reporting, analyzing, and sharing of SAR, ESAR and/or ISE-SAR information (SAR process) into existing processes and systems used to manage other crime-related information and criminal intelligence, thus leveraging existing policies and protocols utilized to protect the information, as well as the privacy, civil rights, and civil liberties of individuals.
10. Notice will be provided through data field labels or narrative information to enable authorized users to determine the nature of the protected information in the shared space and how to handle the information in accordance with applicable legal requirements, including any restrictions based on information security or classification.

## **F. Acquiring and Receiving Information**

1. Information acquisition and investigative techniques used by source agencies must comply with and adhere to applicable law, regulations, and guidelines, including, where applicable, U.S. and state constitutional provisions, applicable federal and state law provisions, local ordinances, and regulations.
2. Law enforcement officers and other personnel at the IIFC and source agencies who acquire SAR information that may be shared with the IIFC will be trained to recognize behavior that is indicative of criminal activity related to terrorism.
3. When a choice of investigative techniques is available, information documented as a SAR, ESAR and/or ISE-SAR should be acquired or investigated using the least intrusive feasible means, taking into account such factors as the effect on individuals' privacy and potential damage to reputation.
4. Access to and use of ESAR and/or ISE-SAR information is governed by the U.S. Constitution, the state constitution, applicable federal and state laws and local ordinances, and Office of the Program Manager for the Information Sharing Environment (PM-ISE) policy guidance applicable to the NSI.

## **G. Information Quality Assurance**

1. The IIFC will ensure that source agencies assume primary responsibility for the quality and accuracy of the SAR data collected by the IIFC. The IIFC will advise the appropriate contact person in the source agency in writing (this would include electronic notification) if SAR information received from the source agency is alleged, suspected, or found to be erroneous or deficient.
2. The IIFC will make every reasonable effort to ensure that SAR information collected and ESAR and/or ISE-SAR information retained and posted to the shared space is derived from dependable and trustworthy source agencies and is as accurate, current, and complete as possible.



3. At the time of posting to the shared space, ESAR and/or ISE-SAR information will be labeled according to the level of confidence in the information (source reliability and content validity) to the maximum extent feasible.
4. The labeling of ESAR and/or ISE-SAR information will be periodically evaluated and updated in the shared space when new information is acquired that has an impact on confidence in the information.
5. Alleged errors or deficiencies (misleading, obsolete, or otherwise unreliable) in ESAR and/or ISE-SAR information will be investigated in a timely manner, and any needed corrections to or deletions will be made to such information in the shared space.
6. The IIFC will provide written notice (this would include electronic notification) to the source agency that provided the SAR and to any user agency that has accessed the ESAR and/or ISE-SAR information posted to the shared spaces when ESAR and/or ISE-SAR information posted to the shared spaces by the IIFC is corrected or removed from the shared spaces by the IIFC because it is erroneous or deficient such that the rights of an individual may be affected.

## **H. Analysis**

1. ESAR and/or ISE-SAR information posted by the IIFC to the shared spaces or accessed from the shared spaces under the NSI will be analyzed for intelligence purposes only by qualified IIFC personnel who have successfully completed a background check and any applicable security clearance and have been selected, approved, and trained accordingly (including training on the implementation of this policy). These personnel shall share ESAR and/or ISE-SAR information only through authorized analytical products.
2. ESAR and/or ISE-SAR information is analyzed according to priorities and needs, including analysis to:
  - Further terrorism prevention, investigation, force deployment, or prosecution objectives and priorities established by the IIFC.
  - Provide tactical and/or strategic intelligence on the existence, identification, and capability of individuals and organizations suspected of having engaged in or engaging in terrorism-related activities.

## **I. Sharing and Disclosure**

1. Credentialed, role-based access criteria will be used, as appropriate, to determine which system users will be authorized to view privacy fields in ESAR and/or ISE-SAR information in response to queries made through a federated ESAR and/or ISE-SAR search.
2. Unless an exception is expressly approved by the PM-ISE, the IIFC will adhere to the SAR Functional Standard for the ISE-SAR process, including the use of the ISE-SAR

IEPD reporting format, NSI-approved data collection codes, and ISE-SAR information sharing and disclosure business rules.

3. ESAR and/or ISE-SAR information retained by the IIFC and entered into the IIFC's shared spaces will be accessed by or disseminated only to persons within the IIFC or, as expressly approved by the ESAR and/or PM-ISE, users who are authorized to have access and need the information for specific purposes authorized by law. Access and disclosure of personal information will only be allowed to agencies and individual users for legitimate law enforcement and public protection purposes and only for the performance of official duties in accordance with law.
4. ESAR and/or ISE-SAR information posted to the shared space by the IIFC may be disclosed to a member of the public only if the information is defined by law to be a public record or otherwise appropriate for release to further the Fusion Center mission and is not exempt from disclosure by law. Such information may be disclosed only in accordance with the Indiana Access to Public Records Act, the law and procedures applicable to the IIFC for this type of information.
5. If ESAR and/or ISE-SAR information is requested under the Indiana Access to Public Records Act, such information request will be immediately provided to the Indiana State Police Legal Department. The Legal Department will compose and send an interim reply to the requester advising the requester that the request has been received and is being reviewed in accordance with the Indiana Access to Public Records Act. A sample reply letter is attached to this Privacy Policy as Appendix D. The determination of what information can be released will be made by the Indiana State Police Legal Department, in consultation with the IIFC.
6. There are several categories of records that will ordinarily not be provided under the Indiana Access to Public Records Act.
  - Public records required to be kept confidential by federal law are exempted from disclosure requirements under IC 5-14-3-4 (a) (3).
  - Investigatory records of law enforcement agencies are exempted from disclosure requirements under IC 5-14-3-4 (b) (1). However, certain law enforcement records must be made available for inspection and copying under IC 5-14-3-5.
  - Criminal Intelligence Information: IC 5-2-4-6 declares criminal intelligence information as confidential. This exempts criminal intelligence information from the Indiana Access to Public Records Act (IC 5-14-3-4), unless access to the records is specifically required by a state or federal statute or is ordered by a court under the rules of discovery. Participating agencies providing data remain the owners of the data contributed and, as such, are responsible for granting access when required by applicable federal or state law or court order.
  - A record or part of a record the public disclosure of which would have a reasonable likelihood of threatening public safety by exposing a vulnerability to terrorist attack is exempted from disclosure requirements under IC 5-14-3-4 (b) (19). This includes a record assembled, prepared, or maintained to prevent, mitigate, or respond to an act

of terrorism under IC 35-47-12-1 or an act of agricultural terrorism under IC 35-47-12-2, vulnerability assessments, risk planning documents, needs assessments and threat assessments.

- Protected federal, state, local, or tribal records, which may include records originated and controlled by another agency that cannot be shared without permission, unless they are required to be disclosed under the Indiana Access to Public Records Act.
  - A violation of an authorized nondisclosure agreement.
7. The Indiana Access to Public Records Act requires the disclosure of any requested records unless the record is exempted from disclosure requirements under IC 5-14-3-4. Upon receipt of a request for a record obtained by the IIFC from a source agency, the IIFC Privacy Officer will provide notice to the source agency of the record of request and of all replies by IIFC to the requester.

## **J. Disclosure and Correction/Redress**

1. Upon satisfactory verification (fingerprints, driver's license, or other specified identifying documentation) of his or her identity and subject to the conditions specified in 2, below, an individual who is entitled to know the existence of and to review the information about him or her that has been gathered and retained by the IIFC or a source agency participating in the NSI may obtain a copy of the information for the purpose of challenging the accuracy or completeness of the information. The IIFC's response to the request for information will be made within a reasonable time and in a form that is readily intelligible to the individual. A separate file will be kept by the IIFC Privacy Officer of all requests for records, of all replies to such requests and of what information is disclosed to an individual. Such records shall be retained by IIFC for not less than three (3) years.
2. The existence, content, and source of the information will not be made available to an individual when under IC 5-14-3-4(b), the record is an investigatory record of a law enforcement agency and:
  - Disclosure would interfere with, compromise, or delay an ongoing investigation or prosecution.
  - Disclosure would endanger the health or safety of an individual, organization, or community.
3. The individual to whom information has been disclosed will be given reasons if requests for correction(s) are denied by the IIFC. The individual will also be informed of the procedure for appeal when the IIFC or the source agency has declined to correct challenged information to the satisfaction of the individual to whom the information relates.
4. If an individual has complaints or objections to the accuracy or completeness of ISE-SAR information about him or her that is alleged to be held by the IIFC, the IIFC, as appropriate, will inform the individual of the procedure for submitting complaints or

requesting corrections. A record will be kept of all complaints and requests for corrections and the resulting action, if any.

5. The IIFC will acknowledge the complaint and state that it will be reviewed but will not confirm the existence of any ISE-SAR that contains information in privacy fields that identifies the individual. However, any personal information will be reviewed and corrected in or deleted from the ISE-SAR shared space if the information is determined to be erroneous, includes incorrectly merged information, or is out of date.

## **K. Security Safeguards**

1. The IIFC's Assistant Executive Director is designated and trained to serve as the IIFC's Security Officer for the ESAR and/or NSI.
2. The IIFC will operate in a secure facility protecting the facility from external intrusion. The Fusion Center will utilize secure internal and external safeguards against network intrusions of ESAR and ISE-SAR information. Access to the IIFC's ISE-SAR shared space from outside the facility will be allowed only over secure networks.
3. The Fusion Center will secure ESAR and ISE-SAR information in the IIFC's shared space in a manner such that it cannot be added to, modified, accessed, destroyed, or purged except by IIFC personnel authorized to take such actions.
4. Access to ESAR and ISE-SAR information will be granted only to IIFC personnel whose positions and job duties require such access; who have successfully completed a background check and any applicable security clearance; and who have been selected, approved, and trained accordingly.

## **L. Information Retention for Sharing and Destruction**

1. The IIFC will ensure that all ESAR and ISE-SAR information is reviewed for record retention (validation or purge) in accordance with the time period(s) specified for retaining ESAR and ISE-SAR information in the ISE shared space. The IIFC shall also follow the Indiana Preservation of Public Records Act, IC 5-15-1, et seq., and IIFC policy for purposes of the retention and destruction of ESAR and ISE-SAR information in accordance with state law.
2. The IIFC will retain ESAR or ISE-SAR information in the ISE shared space for five (5) years to permit the information to be validated or refuted and its credibility and value to be periodically reassessed. The IIFC shall assign a "disposition" label (for example, undetermined or unresolved, cleared or unfounded, or under active investigation) so that a subsequent authorized user knows the status and purpose for the retention and will retain the information based on any retention period associated with the disposition label.
3. At the time the IIFC's ESAR and ISE-SAR information has been retained in the ISE shared space for five (5) years, the IIFC shall purge the information from the ISE shared space. In order to ensure the rights and privacy of individuals and organizations, the

ESAR or ISE-SAR information may be purged prior to the five (5) year limit if the IIFC determines, for any reason, that the information no longer meets the requirements for retention in the ISE.

4. The Indiana Commission on Public Records has articulated the procedure prescribed by state law for notification of appropriate parties before information is purged. IIFC will adhere to these state of Indiana laws and policies.

## **M. Transparency, Accountability, and Enforcement**

### **M.1. Information System Transparency**

1. The IIFC will be open with the public in regard to SAR collection and ESAR and ISE-SAR information policies and practices. The IIFC will make the IIFC's Privacy Policy available upon request.
2. The IIFC's Privacy Officer will be responsible for receiving and responding to inquiries and complaints about privacy, civil rights, and civil liberties protections relating to ESAR and ISE-SAR information.

### **M.2. Accountability**

1. The audit log of queries for ESAR and ISE-SAR information will identify the user initiating the query.
2. The IIFC will have access to an audit trail of inquiries to and information disseminated from the shared spaces.
3. The IIFC will adopt and follow procedures and practices to evaluate the compliance of its authorized users with ESAR and ISE-SAR information policy and applicable law. This will include periodic and random audits of logged access to the shared spaces in accordance with NSI policy. A record of the audits will be maintained by the Deputy Director for Intelligence and Analysis.
4. All IIFC personnel (and source agencies [if applicable]) shall report violations or suspected violations of the IIFC's NSI privacy policy to the IIFC's Privacy Officer.
5. The IIFC will conduct periodic audit and inspection of the information contained in its ESAR and ISE-SAR shared spaces. The audit will be conducted by IIFC staff or an independent auditor, as provided by NSI policy. This audit will be conducted in such a manner as to protect the confidentiality, sensitivity, and privacy of the ESAR and ISE-SAR information maintained by the IIFC in the shared space and any related documentation.
6. The IIFC's appointed and trained Privacy Officer or other expert individual or group designated by the IIFC will periodically review the IIFC's Privacy Policy, and the IIFC will make appropriate changes in response to changes in applicable law or policy determinations.

### **M.3. Enforcement**

1. The IIFC reserves the right to restrict the qualifications and number of user agencies and authorized user agency personnel that it certifies for access to ESAR and ISE-SAR information and to suspend or withhold service to any of its user agencies or authorized user agency personnel violating this privacy policy. The IIFC further reserves the right to deny access or participation in the ESAR and NSI to its participating agencies (source or user) that fail to comply with the applicable restrictions and limitations of the IIFC's privacy policy.

### **N. Training**

1. The following individuals will participate in training programs regarding implementation of and adherence to this privacy, civil rights, and civil liberties policy:
  - All assigned personnel of the IIFC.
  - Personnel providing information technology services to the IIFC.
  - Staff in other public agencies or private contractors, as appropriate, providing SAR, ESAR and ISE-SAR information technology or related services to the IIFC.
  - Source agency personnel providing organizational processing services for SAR information submitted to the IIFC.
  - User agency personnel and individuals authorized to access ISE-SAR information who are not employed by the IIFC or a contractor.
2. The IIFC's privacy policy training program will cover:
  - Purposes of the privacy policy.
  - Substance and intent of the provisions of the policy relating to collection, use, analysis, retention, destruction, sharing, and disclosure of SAR, ESAR and ISE-SAR information maintained or submitted by the IIFC to the shared spaces.
  - How to implement the policy in the day-to-day work of a participating agency.
  - The impact of improper activities associated with violations of the policy.
  - Mechanisms for reporting violations of the policy.
  - The possible penalties for policy violations, including transfer, dismissal, and criminal liability, if any.